



## Server/Bartender at Kern River Brewing Company

### POSITION SUMMARY:

As a Server/Bartender you are the key to building a positive relationship with our guests by providing warm, engaging, professional and knowledgeable service. Previous experience in a fast-paced restaurant environment is required.

### Responsibilities:

- Create awesome, memorable experiences for every guest
- Be a team player at all times, maintain a positive work relationship with all coworkers, in all areas of the business.
- KRBC menu expert and help guests make menu selections
- Perform opening/closing duties according to shift assignment.
- Serve high quality food/drinks and check all orders to ensure they are complete, prepared as ordered, portioned correctly and attractive in appearance.
- Clear tables throughout the dining experience using proper methods for removing dishes, glassware and silverware. Maintain table cleanliness.
- Speak to guests to ensure satisfaction with food, drinks and service.
- Present bills, accept payments, and operate POS systems.
- Professionally respond to guest concerns.
- Perform side work throughout the shift.
- Check identification of guests in order to verify age requirements for purchase of alcohol.
- Maintain personal health and sanitation standards.
- Ensure 100% compliance with all policies and laws.
- Communicate with managers and co-workers regarding product/service deficiencies, equipment, safety problems, etc.
- Assist with special events as needed.

### Necessary Skills and Requirements:

- 18 years or older (serving alcohol) for Server and 21 and older for Bartender.
- Reliable transportation to and from work
- California certificate for Serving Alcohol
- California Food Handlers Card
- A minimum of 1 year full service, high volume, casual dining restaurant experience.
- Ability to work in a fast paced environment.
- Excellent organization and problem solving skills.
- Mature judgment in handling all matters.
- Good communication skills.
- Ability to absorb and retain information quickly.
- Ability to handle cash, give change and balance cash at the end of shift.
- Positive attitude and a smile.

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**PHYSICAL DEMANDS**

- Standing, walking, bending, kneeling, stooping, crouching frequently.

**POSITION PAY AND EXPECTED HOURS OF WORK**

- This is an hourly paid position, starting wage \$15/hour.
  - Plus tips, with a required tip-out of up to 30% to restaurant staff
    - 15% of tips to the kitchen, 10% of tips to the bartender, 5% of tips to the host
- This is a part-time position with variable hours. Nights and weekends required.

Job Types: Full-time, Part-time, Seasonal

Job Type: Part-time

Schedule: Variable

Salary: \$15/hour plus tips.

Employee Name \_\_\_\_\_ Date \_\_\_\_\_

Employee signature \_\_\_\_\_